

## FREQUENTLY ASKED QUESTIONS



**Question:**

What size are the doors

**Answer:**

Our doors have no specific size. All our doors are made to measure.

**Question:**

What if my floors or ceiling are uneven.

**Answer:**

There is a certain amount of tolerance in the track system and each bottom wheel can be adjusted individually to compensate for uneven floors and ceilings. If it is very uneven. Please ask for advice.

**Question:**

What if my ceiling height exceeds your maximum door height.

**Answer:**

Depending on how much higher it is you can either put a header in place which still allows you to use the full height inside your robe or put a lid on it.

**Question:**

Do you offer a free advice and consultation service.

**Answer:**

Yes! All quotations are free and there is absolutely no obligation to purchase. We will call to your home and advise you on the different options.

**Question:** How long does it take to install:

**Answer:**

A small wardrobe takes a few hours, a large wardrobe a full day.

**Question:**

What is the payment procedure.

**Answer:**

We accept all major credit cards and cheques. We ask for 30% when the order is placed and the balance to be paid on the day of completion (or delivery for diy). The balance can be paid to the fitter.

**Question:**

Will you supply a full wardrobe for me or someone else to fit.

**Answer:**

Yes! Just fax or email the dimensions and interior layout to us and we will send you a quote. Delivery is normally 2-3 weeks.

**Question:** What is the minimum depth for a wardrobe.

**Answer:** . We recommend a minimum depth of 610mm to allow for hanging if you can afford to make it slightly deeper all the better. For shelving only allow the shelf depth plus 100mm.